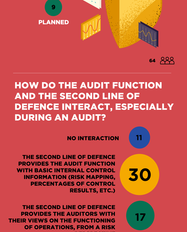
2021 Benchmark

Operational risk management seminar

HAS YOUR INSTITUTION IMPLEMENTED THE 3-LINES-OF-DEFENCE MODEL?



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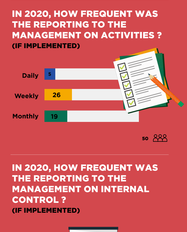
HOW DO THE AUDIT FUNCTION AND THE SECOND LINE OF DEFENCE INTERACT, ESPECIALLY DURING AN AUDIT?

58

HOW HAS THE ORGANIZATION OF YOUR INSTITUTION BEEN ADAPTED IN TIMES OF COVID CRISIS ?



56

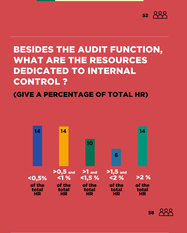
IN 2020, HOW FREQUENT WAS THE REPORTING TO THE MANAGEMENT ON ACTIVITIES ?

(IF IMPLEMENTED)

50

IN 2020, HOW FREQUENT WAS THE REPORTING TO THE MANAGEMENT ON INTERNAL CONTROL ?

(IF IMPLEMENTED)



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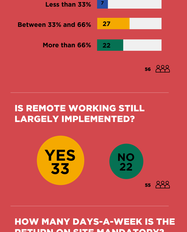
IN 2020, DID YOUR ACTIVITIES



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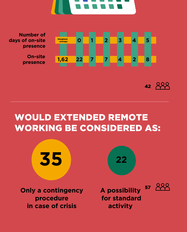
IN 2020, DID THE NUMBER OF INCIDENTS



52

BESIDES THE AUDIT FUNCTION, WHAT ARE THE RESOURCES DEDICATED TO INTERNAL CONTROL ?

(GIVE A PERCENTAGE OF TOTAL HR)

58

WHAT IS THE PERCENTAGE OF STAFF THAT WORKED REMOTELY DURING THE LOCKDOWN?

56

IS REMOTE WORKING STILL LARGELY IMPLEMENTED?

59

HOW MANY DAYS-A-WEEK IS THE RETURN ON SITE MANDATORY?

42

WOULD EXTENDED REMOTE WORKING BE CONSIDERED AS:

57

DATA CONTAINED IN THIS DOCUMENT ARE CALCULATED FROM PARTICIPANTS' RESPONSES TO THE QUESTIONNAIRE SENT BY IBFI. THE QUESTIONNAIRE WAS SENT TO 100 NON-BANK-NON-FI MEMBERS. ACCURACY, DEFINITIONS AND METHODOLOGIES VARY FROM ACTIVITY TO ACTIVITY.

LES DONNÉES CONTENUES DANS CE DOCUMENT SONT CALCULÉES À PARTIR DES RÉPONSES DE PARTICIPANTS À UN QUESTIONNAIRE QUIZIÈME ÉTAPE LE DÉPARTEMENT. L'EXACTITUDE DES RÉPONSES VARIE PAR ACTIVITÉS. LES DÉFINITIONS ET MÉTHODOLOGIES VARIENT D'UN PAYS À L'AUTRE.